

# Lucky<sup>®</sup>

LIFESTYLE



## DOUBLE PLATE HOTPLATE

complies with  
INTERNATIONAL  
IEC60335  
SAFETY SPECIFICATIONS

*L*  
2000W

1YEAR  
WARRANTY

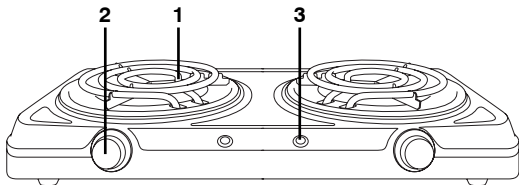
Model:  
LHP22BC

PLEASE READ ALL INSTRUCTIONS BEFORE USE



## Dear customer,

Thank you for choosing to purchase a Mellerware brand product. Thanks to its technology, design and operation and the fact that it exceeds the strictest quality standards, a fully satisfactory use and long product life can be assured.



### 1. Parts description

1. Hotplate
2. Adjustable temperature control
3. Power indicator light

### 2. Safety advice and warnings!

Read these instructions carefully before switching on the appliance and keep them for future reference. Failure to follow and observe these instructions could lead to an accident. Clean all the parts of the product that will be in contact with food, as indicated in the cleaning section, before use.

#### 2.1. Use or working environment:

- 2.1.1. Keep the working area clean and well lit. Cluttered and dark areas invite accidents.
- 2.1.2. Use the appliance in a well ventilated area.
- 2.1.3. Do not place the appliance on hot surfaces, such as cooking plates, gas burners, ovens or similar items.
- 2.1.4. Keep children and bystanders away when using this appliance.
- 2.1.5. Place the appliance on a horizontal, flat, stable surface suitable for withstanding high temperatures and away from other heat sources and contact with water.
- 2.1.6. Keep the appliance away from flammable material such as textiles, curtains, cardboard or paper, etc.
- 2.1.7. Do not place flammable material near the appliance.
- 2.1.8. Do not use the appliance in association with a programmer, timer or other device that automatically switches it on.
- 2.1.9. Do not use the appliance if the cable or plug is damaged.
- 2.1.10. Ensure that the voltage indicated on the rating label matches the mains power supply voltage before plugging in the appliance.
- 2.2.11. Connect the appliance to the mains power supply with an earth socket withstanding a minimum of 10amperes.
- 2.1.12. The appliance's plug must fit into the mains power supply socket properly. Do not alter the plug.
- 2.1.13. If using a multi plug check ratings carefully as the current used by several appliances could easily

exceed the rating of the multi plug.

- 2.1.14. If any of the appliance casings breaks, immediately disconnect the appliance from the mains power supply to prevent the possibility of an electric shock.
- 2.1.15. Do not use the appliance if it has fallen on the floor or if there are visible signs of damage.
- 2.1.16. Do not force the power cord. Never use the power cord to lift up, carry or unplug the appliance.
- 2.1.17. Do not wrap the power cord around the appliance.
- 2.1.18. Do not clip or crease the power cord.
- 2.1.19. Do not allow the power cord to hang or to come into contact with the hot surfaces of the appliance.
- 2.1.20. Check the state of the power cord. Damaged or tangled cables increase the risk of electric shock.
- 2.1.21. The appliance is not suitable for outdoor use.
- 2.1.22. Power cord should be regularly examined for signs of damage, and if the cord is damaged, the appliance must not be used.
- 2.1.23. Do not touch the plug with wet hands.

#### 2.2. Personal safety:

- 2.2.1. CAUTION: Do not leave the appliance unattended during use as there is a risk of an accident.
- 2.2.2. Do not touch the heated parts of the appliance, as it may cause serious burns.
- 2.2.3. This appliance is only for domestic use, not for industrial or professional use. It is not intended to be used by guests in hospitality environments such as bed and breakfast, hotels, motels, and other types of residential environments, even in farm houses, areas of the kitchen staff in shops, offices and other work environments.
- 2.2.4. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 2.2.5. This appliance is not a toy. Children should be supervised to ensure that they do not play with the appliance.

#### 2.3. Use and care:

- 2.3.1. Fully unroll the appliance's power cable before each use.
- 2.3.2. Do not use the appliance if the parts or accessories are not properly fitted.
- 2.3.3. Do not use the appliance when empty.
- 2.3.4. Do not turn the appliance over while it is in use or connected to the mains power supply.
- 2.3.5. Do not cover the cooking surface or food with aluminium foil and other similar materials.
- 2.3.6. Unplug the appliance from the mains power supply when not in use and before undertaking any cleaning task.
- 2.3.7. This appliance should be stored out of reach of children.

- 2.3.8. Do not store the appliance if it is still hot.
- 2.3.9. Never leave the appliance unattended when in use and keep out of the reach of children.
- 2.3.10. If, for some reason, the appliance were to catch fire, disconnect the appliance from the mains power supply and **DO NOT USE WATER TO PUT THE FIRE OUT.**
- 2.3.11. Do not operate the appliance for longer than 1 hour at a time.

## **2.4. Service:**

- 2.4.1. Make sure that the appliance is serviced only by suitably qualified technician, and that only original spare parts or accessories are used to replace existing parts/accessories.
- 2.4.2. If the power cord is damaged, the manufacturer or its service agent or a similarly qualified person must replace it in order to avoid a hazard.
- 2.4.3. Any misuse or failure to follow the instructions for use renders the guarantee and the manufacturer's liability null and void.

## **3. Instructions for use**

### **3.1. Before use:**

- 3.1.1. Remove the appliance's protective film (if applicable).
- 3.1.2. Before using the product for the first time, clean the parts that will come into contact with food in the manner described in the cleaning section.

### **3.2. Use:**

- 3.2.1. Unroll the power cord completely before plugging it in.
- 3.2.2. Place your appliance on a flat, dry, stable surface.
- 3.2.3. Connect the appliance to the mains power supply.
- 3.2.4. Select your desired cooking setting by turning the adjustable temperature control.

### **3.3 Once you have finished using the appliance:**

- 3.3.1. Turn the adjustable temperature control to the minimum position.
- 3.3.2. Unplug the appliance from the mains power supply.
- 3.3.3. Wait for the appliance to cool down completely.
- 3.3.4. Clean the appliance as described in the cleaning section.

## **4. Cleaning**

- 4.1. Disconnect the appliance from the mains power supply and allow it to cool completely before undertaking any cleaning task.
- 4.2. Clean the outer parts of the appliance with a damp cloth with a few drops of washing-up liquid and then dry. **CAUTION!** Do not immerse electrical parts of the appliance in any liquid.
- 4.3. Do not use solvents, or products with an acid or base pH such as bleach, or abrasive products, for cleaning the appliance.

- 4.4. Never submerge the appliance in water or any other liquid or place it under running water.

## **5. Anomalies and repair**

- 5.1. Take the appliance to an authorised support centre if product is damaged or other problems arise.
- 5.2. If the connection to the mains has been damaged, it must be replaced and you should proceed as you would in the case of damage.



Lucky guarantees that this product has been thoroughly inspected and tested before being dispatched and is free from mechanical and electrical defects and complies with the applicable safety standards. However, should defects due to faulty material or workmanship develop, under normal domestic use, within 6 months from the date of purchase please return the product to the store from where it was purchased for a full refund or replacement.

The following conditions apply:

- 1) Please ensure you retain your receipt as this must be presented when making a claim under the terms of the warranty. It is impossible to determine the warranty period without proof of purchase, so please keep this in a safe place.
- 2) If a refund or exchange is required the product must be complete with all accessories, parts and packaging. Missing parts will render the warranty void.
- 3) Upon receipt of your appliance check it for any transport damage to ensure it is safe for use. Return it to the store as soon as possible for exchange if damaged. The warranty is void if products are damaged after use, so please do not use the damaged product.
- 4) Your product is designed for normal domestic household use. Failure to read and comply with the instructions for use, cleaning and maintenance will render your warranty void, so please read these instructions carefully to ensure your safety, and get the most effective use from the product. (e.g. lime scale; water deposits; and/or insect infestation)
- 5) Any abuse, negligent, improper or accidental use or care will render the warranty void and Creative Housewares (Pty) Ltd will not be liable for any loss or damage.
- 6) Any attempted repair, or replacement of unauthorised parts will render the warranty void, so please contact an authorised service centre or agent for any service or repair requirements.

#### Extended 12 Month Limited Warranty

Lucky offer an extended 12 month limited warranty from the date of purchase to offer the consumer peace of mind on their purchase. Should defects due to faulty material or workmanship develop, under normal domestic use, within 12 months from the date of purchase, please return the product to the store from where it was purchased for replacement.

Before returning your product, check for the following:

- 1) Your household mains supply socket is working and switched on.
- 2) The mains supply circuit is not overloaded (White trip switch on your DB board is off).
- 3) You have read the trouble shooting guide in your Instructions for Use.
- 4) All accessories and parts are present.

If service or repair becomes necessary outside the warranty period, this service is still available however all transport/postage, spares and labour costs will be paid by the consumer. All chargeable repairs will require the consumers' approval in writing once the quote is accepted. Once the go-ahead has been received Lucky will undertake to conduct the repair within a reasonable time and maintain the condition of the product as received.

All repairs carry a 3 month warranty. Lucky will attempt to conduct repairs within reasonable industry standards but cannot be held responsible or liable for any circumstances not under their direct control.

**National Service Centre: 086 111 5006**

**e-mail: [help@creativehousewares.co.za](mailto:help@creativehousewares.co.za)**

**creative housewares**

**web: [www.creativehousewares.co.za](http://www.creativehousewares.co.za)**

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#### **Johannesburg**

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**1 year warranty**

creative housewares

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